

Press Release



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Chartis Introduces CrisiSolutionSM

NEW YORK – January 5, 2010 – Chartis today introduced CrisiSolutionSM, developed by its WorldSource Division as a comprehensive package of vital services and insurance solutions to respond in the event of crises such as kidnap and ransom, extortion, hostage-taking, and disappearance.

CrisiSolution adds coverage for expenses associated with complete and unexpected loss of contact, consultant expenses incurred as a result of a threat, as well as costs associated with an illegal detention. It also enhances existing coverage by including a longer duration of salary benefits following an insured event, a lesser hijacking trigger, coverage for domestic partners and hourly wage personnel, and defense costs in addition to the policy limit.

“CrisiSolution highlights our continued focus on providing customers with the breadth and scope of coverage they need paired with the highest quality service,” said Christopher Sparro, President of WorldSource.

As part of that service, CrisiSolution features the medical, emergency and travel assistance capabilities of Travel Guard, a Chartis company. Among the available offerings are medical case monitoring, shipment of prescription medication and medical records, medical evacuation, emergency messaging, and telephone translation. Access to Travel Guard’s travel experts is also available for advice on travel documentation, political and environmental warnings, currency information, ATM locations, and weather.

CrisiSolution’s travel-related benefits augment the services of best-in-class consultancy and public relations firms that WorldSource clients have valued for years. These firms work with clients to identify security vulnerabilities, provide security training and assist in the establishment of effective incident management protocols. In addition, they handle media inquiries and work to maintain positive public perception during a crisis.

For more information regarding CrisiSolution, please contact Denise Balan at denise.balan@chartisinsurance.com or 212-458-5881.

About Chartis

Chartis is a world leading property-casualty and general insurance organization serving more than 40 million clients in over 160 countries and jurisdictions. With a 90-year history, one of the industry’s most

extensive ranges of products and services, deep claims expertise and excellent financial strength, Chartis enables its commercial and personal insurance clients alike to manage virtually any risk with confidence.

Chartis is the marketing name for the worldwide property-casualty and general insurance operations of Chartis Inc. For additional information, please visit our website at <http://www.chartisinsurance.com>. All products are written by insurance company subsidiaries or affiliates of Chartis Inc. Coverage may not be available in all jurisdictions and is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain coverage may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.

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