

Your Solution to a World of Risk

Ambassador Alert



Alert deflects and defuses dangers worldwide, while helping to cover against the financial risk of security threats.

Haiti: Within 25 hours of the earthquake occurring, security consultants were on the ground conducting searches at hotels, embassies, hospitals, and known locales of Chartis policyholders throughout Haiti.

When your travelers are at risk, who will they call? What will you do?

Introducing Alert, a seamless plan that delivers insurance benefits integrated with a full range of security services and backed by leading-edge technology. Alert is designed to help travelers avoid trouble—and to handle trouble effectively if it finds them.

Coverage Against Financial Risk.

The security evacuation benefit pays the covered expenses to take a person to the nearest place of safety as determined by Ambassador's security consultants.¹ Covered events include:

- Expulsion from host country or being declared persona non-grata;
- Political or military events involving a host country;
- Verified physical attack or verified threat of physical attack from a third party;
- The insured person is deemed kidnapped or a missing person by local or international authorities and his or her well-being is in question within seven days of his/her being found; and
- Natural Disaster*

Costs for transportation and related expenses are also available after the evacuation to either return to the host country, if return is safe and permitted, or back to the Insured's home country.

Expert Crisis Support.²

An integrated team of highly skilled professionals— from former military officers to

ex-detectives to intelligence and security experts—are a phone call away at our 24/7 alarm center. They can go into action when your travelers or organization are in need. Assistance services include:

- **Security Evacuation Response.** An immediate on-the-ground physical response team can help in dangerous security situations, anywhere in the world. Your travelers, and those who care about them, will appreciate knowing an extraordinary level of help is at hand 24 hours a day, seven days a week, anywhere in the world via phone or Internet.
- **24/7 Phone Access to Trained Security Specialists and Advisors.** Regional and subject matter specialists are on call to assist with up-to-the minute, independent advisories and intelligence. They also help interpret security events and their risk implications.
- **Personalized Security Reports.** Before your travelers leave or after they arrive, they may need information about their destination. Within 24 hours, our seasoned team of analysts and security experts can provide them a briefing assessing threats—a roadmap towards safety.

Cutting Edge Technology.²

Technology extends our reach to support your travelers at virtually any point on the globe.

- **On-line Security Information.** Providing in-depth information for over 160 countries and 80 cities world-wide, this easily navigated website provides security advice on how to keep your travelers safe and secure.
- **Security Alerts.** Our team of experienced global intelligence analysts and security experts continually gather information on hot spots, and potential hot spots, around the globe. Then our system sends alerts... keeping your management team aware of events that can affect your organization...and helping your travelers avoid trouble, virtually wherever they may venture.

Kidnap and Ransom Coverage

Ambassador's Kidnap & Ransom benefit provides insurance protection against financial losses made against an insured company and/or its employees for kidnap, wrongful detention, and hijacking.

Coverage and services include:

- Ransom Monies;
- Loss in-transit of payment;
- Judgment, settlements and
- Expenses such as:
 - Consultants, accommodation,
 - Salary continuation, • Loan interest
 - Personal financial payment,
 - loss, • Reward,
 - Medical costs, • Interpreter,
 - Rest and rehabilitation, • Forensic analysis, and
 - Travel and necessary expenses.

In the event of a kidnapping, your travelers, their families, and your organization also can draw on expert opinions that can help diffuse incidents and optimize outcomes on the ground.³

Easy Administration

Because it is a single, integrated program, Alert is easy to manage, offers outstanding value, and streamlines the coordination between security assistance, claims and administration.

[Learn more about Alert and our extensive line of other insurance products and services:](#)

Toll-Free Telephone:
800.416.3797

E-Mail:
aandh@chartisinsurance.com

Web:
www.chartisinsurance.com



* Programs can be customized to include this occurrence.

¹ Travel Guard must make all travel and other arrangements.

² Provided by red24, plc, global security management specialists.

³ Kidnap and Ransom crisis management and security consultant services are provided by Clayton Consultants, Inc.

This is only a brief description of the coverage(s) available. The Policy will contain reductions, limitations, exclusions and termination provisions. Insurance underwritten by National Union Fire Insurance Company of Pittsburgh, Pa., with its principal place of business located at 175 Water Street, New York, NY 10038. Coverage may not be available in all states. Assistance Services provided by Travelguard, a Chartis company.

Chartis is a leading property casualty and general insurance organization serving more than 40 million businesses and individuals worldwide. With a 90-year history, more than 500 products and services, deep claims management expertise, and excellent financial strength ratings, Chartis enables individual consumers, entrepreneurial businesses, and large multinationals alike to manage virtually any risk with confidence. Our insurance and risk management products and services are provided through insurance brokers, agents, and other distribution partners around the globe.

Chartis is the marketing name for the worldwide property casualty and general insurance operations. For additional information, please visit our website at www.chartisinsurance.com. In the United States, all products are written by insurance company subsidiaries of Chartis. Coverage may not be available in all jurisdictions and is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Non-insurance benefits provided through Travelguard, a Chartis company, offer traveler assistance through coordination, negotiation, and consultation using an extensive network of worldwide partners. Expenses for goods and services provided by third parties are the responsibility of the traveler.