

CrisisResponse®



When a crisis strikes, a company must act swiftly to mitigate losses and prevent damage to its reputation. Included with commercial umbrella products from Excess Casualty, CrisisResponse® provides immediate access to the funds and professional support needed to expedite recovery in the event of a potentially catastrophic casualty crisis. The built-in coverage enhancement offers additional policy limits, access to leading crisis management firms and the instant support of in-house claims specialists.

Coverage Highlights

- Provides up to \$250,000 outside of the umbrella limit for immediate use following a crisis event
- An additional \$50,000 toward the fees of an approved public relations or crisis management firm
- CrisisResponse payments can help pay crisis management costs that would be covered as damages under the commercial umbrella policy
- Covered expenses may include temporary living, travel, psychological counseling, medical and funeral expenses
- Immediate access to the expertise of the Excess Casualty claims department to assist in managing the crisis situation
- 24-hour, toll-free crisis hotline
Call **877-244-3100** to trigger coverage

Product Recall Enhancement

- Optional coverage enhancement that amends the definition of CrisisResponse costs to include expenses incurred by the recall, inspection or disposal of a product that results in a crisis event

Limits/Retention

- CrisisResponse Limit of Insurance of up to \$250,000 (in addition to the policy's limits of insurance)
- Excess Casualty CrisisFund® Limit of Insurance of up to \$50,000 (in addition to the policy's limits of insurance)
- First dollar coverage. No retention or deductible applies

Contact

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