

Value-Added Policyholder Advantages

At Excess Casualty, our ongoing commitment is to deliver innovative and value-enriching solutions alongside our insurance coverages to help insureds further address their risk management challenges. Excess Casualty policyholders can take advantage of the following enhancements and services available free of charge!

Did you know that?...

Since the inception of the CrisisResponse program, we've responded to well over 325 reported incidents helping policyholders during their time of crisis.

Each day, more than 10,000 companies are utilizing the RiskTool System to better understand, manage and reduce health and safety risk in their workplace.

The Claims Archive is evidence of our unmatched claims intelligence and the thousands of high-limit liability claims we see and manage on a yearly basis.

CrisisResponse®

CrisisResponse® is a crisis management enhancement built-in to our commercial umbrella policies, providing professional support, including a 24-hour hotline with access to claims specialists, and immediate first dollar coverage outside of the umbrella limit in the event of a catastrophic casualty crisis.

- Up to \$250,000 of additional policy limits to cover urgent crisis management costs, such as temporary living, travel, counseling, medical and funeral expenses.
- An additional \$50,000 limit to retain the services of some of the nation's leading public relations and crisis management firms.
- An optional coverage enhancement that amends the definition of CrisisResponse costs to include expenses incurred by the recall, inspection or disposal of a product that results in a crisis event.

Call the 24-hour, toll-free hotline to trigger CrisisResponse coverage: 1-877-244-3100.

RiskTool System

The RiskTool System is a comprehensive loss prevention and risk management solution that allows users to identify, analyze and manage their operational exposures. Designed exclusively for Chartis, this web-based system provides a customizable platform to:

- Monitor and predict loss exposures with advanced analytics and reporting features;
- Build and manage risk management programs such as safety policies and audits;
- Standardize loss control practices across an organization;
- Access extensive training resources and global risk information;
- and much more.

Visit www.risktool.com to activate your account.

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Claims Archive

The Claims Archive is a comprehensive online database including hundreds of real-world excess casualty claim scenarios. Searchable by liability or cause of loss, industry, or facility type, these examples help facilitate assessment and benchmarking of liability insurance limits.

Visit www.chartisinsurance.com/claimsarchive to search the archive.

For more information about Excess Casualty or any of these services, please visit www.chartisinsurance.com or contact us at excess.casualty@chartisinsurance.com.

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Chartis is a world leading property-casualty and general insurance organization serving more than 45 million clients in over 160 countries and jurisdictions. With a 90-year history, one of the industry's most extensive ranges of products and services, deep claims expertise and excellent financial strength, Chartis enables its commercial and personal insurance clients alike to manage virtually any risk with confidence.

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