

Press Release



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Chartis Names Murli Buluswar Chief Science Officer

NEW YORK – January 9, 2012 – Chartis today announced that Murli Buluswar has been named Chief Science Officer. In this newly created position, Mr. Buluswar will be responsible for establishing a world-class research and development function to help improve Chartis' global commercial and consumer business strategies and to deliver more value for customers.

Peter Hancock, Chief Executive Officer of Chartis, said, "Murli's appointment will help enhance our focus on analytics, asking the right questions and making science-driven decisions about our strategies – whether it's related to underwriting decisions, product innovation, pricing, distribution, marketing, claims or customer experience – with the end result of improving the scope of what we deliver for customers. In fact, some of Murli's projects will be geared to improving people's lives and safety through the application of insurance, which will have the additional benefit of furthering the industry's overall reputation."

Mr. Buluswar joins Chartis from Farmers Insurance where he was Vice President of Enterprise Customer Experience, responsible for defining and executing a complete customer experience vision with the goal of improving voice of the customer metrics and defined financial measures. In a previous position with the company, he was Vice President of Insight and Innovation, a role that reported to the President of Personal Lines and in which he established the Internal Analytics Consulting Group to identify and drive new opportunities. Prior to Farmers, Mr. Buluswar was Vice President of Financial Analysis and Strategic Planning for Answer Financial; Business Unit Manager and Product Manager, Strategic Alliances, for Progressive Corporation; and Senior Statistician and Business Analyst for Capital One.

Mr. Buluswar holds a B.A. in Economics from Bluffton University, an M.S. in Statistics and Economics from Auburn University, and an M.B.A. in Marketing and Finance from the University of Chicago.

About Chartis

Chartis is a world leading property-casualty and general insurance organization serving more than 70 million clients around the world. With one of the industry's most extensive ranges of products and services, deep claims expertise and excellent financial strength, Chartis enables its commercial and personal insurance clients alike to manage virtually any risk with confidence.

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