



# A New Standard in Travel Risk Management



With political uncertainties and increasing access to new markets and regions, navigating the world of international travel requires a new level of sophistication and expertise for effective travel risk management.

Designed to offset the organizational risk associated with employees, students, or other group members traveling domestically or abroad, Chartis' integrated travel risk management program helps millions of travelers all over the world receive the personal attention they need for virtually any medical, security or travel problem that may arise. Our program combines an array of insurance benefits – such as travel accident, security, and emergency evacuation – with world-class services to help businesses and organizations meet their duty of care to their travelers.

Chartis' Travel Risk Management program begins with travel accident coverage that has the flexibility and global reach to help enable your organization respond to a full range of traveler needs. From there, we offer a variety of coverage and service enhancements to help address more specific exposures for your organization.

## The Alert Security Platform and Consultative Services Enhancements

### Consultative Services:

Our clients benefit from our worldwide reach combined with local expertise to provide our customers the personal touch they deserve and the global capabilities they demand. Our consultative services consist of proactive program management, traveler engagement, onsite travel risk analysis.

### Travel Tracker

An online travel management system that gives an organization the ability to track and manage travelling employees worldwide with the added benefit of security advice and rescue service from our security provider.

### Security Evacuation

A comprehensive security solution of services and benefits that can help provide a planning and support program for the traveler and can reimburse evacuation expenses to the nearest point of safety in the event of a covered loss while an insured is traveling on business outside their home country.

### Kidnap & Ransom

A valuable benefit that can help provide coverage against financial losses due to demands made against insured companies and/or its employees for kidnap, wrongful detention and hijacking incidents.

## Our Most Popular Options

### Out of Country Medical Expense

A key benefit that can pay for eligible covered medical services received in the event of a covered accident or emergency sickness while traveling outside the insured's home country and helps address expenses not otherwise covered by Major Medical and Worker's Compensation programs.

### Repatriation of Remains

As part of this option, we will arrange the preparation and air transportation of a traveler's mortal remains to his/her country of domicile in the event of death.

### Emergency Evacuation

A valuable benefit that pays for an emergency evacuation due to an injury or emergency sickness incurred while 100 miles or more away from home. Our assistance personnel will help coordinate and arrange emergency medical transportation to the nearest appropriate medical facility or to a hospital near home once the insured is stabilized.

### War Risk

Provides coverage for losses resulting from acts of declared or undeclared war within a Designated War Risk Territory.

## Keeping Your Travelers a Step Ahead With the Latest Medical, Security, and Travel Information

Through Travel Guard, our wholly-owned global assistance operation, we provide services to millions of travelers around the globe, including a wide range of emergency services through its wholly-owned assistance centers located in Asia, Europe and the Americas. Our global reach, unparalleled service quality and proven operational capabilities allows clients to receive best-in-class care. Over the phone or online, travelers have access to in-depth, easy-to-find health and safety information and emergency assistance services, whether it's prior to travel, during the trip, or after the return home.

### In Depth Information and Advisories

- > In-depth travel health and safety information on over 170 countries
- > Travel information including visa/passport requirements
- > Inoculation information
- > Country guides and pre-trip travel tips

### Travel Alerts

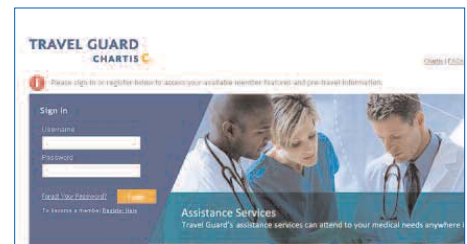
Email alerts providing travelers with the latest updates on emerging situations for their selected travel destinations.

- > Sign up for 24/7 alerts for specific trips or for selected countries
- > Daily news reports covering political instability, civil unrest and news from around the world

### Traveler Profile

Secured individual travel profiles to better assist in the event of an emergency.

- > Travelers are able to set up their own traveler profile to store emergency contact information and employer information
- > Information within the profile is secured and only visible to each individual traveler and our assistance personnel in the event of an emergency



### Civil Unrest in Syria

Since mid-March 2011, Syria has been affected by countrywide anti-government protests. Chartis outlined and executed an evacuation plan on the ground within 12 hours of the initial call to our security specialists' Crisis Management Center. We evacuated all 11 people and kept in contact for further assistance throughout the duration.

### Medical Emergency in Vancouver

When an insured fell and fractured his hip while en route to the 2010 Winter Olympics in Vancouver, Chartis' medical staff assisted immediately. After undergoing surgery and being treated for pneumonia, severe anemia, and major organ failure, the patient was monitored closely until deemed fit to fly. He was safely returned home to India with medical escorts.

For more information contact  
your local Accident & Health Office.

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Web:  
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This is only a brief description of the coverage(s) available. The Policy will contain reductions, limitations, exclusions and termination provisions. Insurance underwritten by National Union Fire Insurance Company of Pittsburgh, Pa., with its principal place of business in New York, NY. Coverage may not be available in all states. Non-insurance services provided by Travel Guard, a Chartis company.